

TIN GENERATION PROJECT

Tender Requirements and Specifications

حسب الاجتماع الخاص بمناقشة الأسئلة والاستفسارات عن مشروع تطوير نظام الرقم الضريبي وطباعة الهوية الضريبية بتاريخ 2022/3/6 في مركز الهيئة العامة للضرائب وبناء على الأسئلة والاستفسارات التي تم طرحها ندرج ادناه الجداول توضيحية وكما يلي :

PROJECT COMPONENTS

The project should have six main parts as shown below:

1. Software System
2. Hardware
3. Training
4. Support
5. Installation
6. Subscription fees

1. SOFTWARE SYSTEM

Main Functions:

1. Online portal for online registration.
2. TIN Generation.
3. Automation of all ID issuing processes.
4. Tax ID Printing.
5. Third-party verification.
6. SMS notification.
7. Payment gateway integration.
8. Reports and statistics.
9. Admin portal and system variable settings.
10. Old taxpayers' data migration.
11. Tax clearance status.

ID Specification:

- a. Single-side printing.
- b. Using the PVC pre-printed two side laminate.
- c. The backside is printed with instructions.
- d. Printing cards in the branches.
- e. The ID card is verified online.
- f. ID Security Features
 1. Custom Hologram
 2. Secure design

Data Printed on Card:

1. TIN
2. Taxpayer name
3. Branch name or branch ID
4. Taxpayer class if needed
5. Expiry date if any

Reports:

type of reports will be specified and created at function specification time. Number of customized Reports not exceeds (15 template) as shown in examples in Appendix #1

2. HARDWARE

#	Item	Specifications	Qty.
HQ (Datacenter)			
1	Server	HP ProLiant DL380 G10 CPU: 2 Core: 24 RAM: 64G Storage: 1TB SSD and 2TB HDD Power supply: 2 MS Windows Server 2019 standard edition	3
2	SQL Server License	Microsoft SQL Server 2019 Standard Edition 16 cores	1
3	Rack	Atlantic, Bluestorm 47u	1
4	KVM LCD	Keyboard + mouse + screen 17" 4 ports	1
5	UPS	APC 5000 VA Rackmount	2
6	Firewall	Any brand + VPN	1
7	Switch	Any brand 24 ports	1
8	ID Printer	Any brand Single-side printer 300*600*1200 dpi	2
9	Laptop	CPU: Core i7 RAM: 16G Storage: 1T SSD Screen: 15.6" Windows 10 genuine	5
Branches			
1	ID Printer	Single-side printer 300*600*1200 dpi	94
2	Laptop	Core i3 RAM: 8 G Storage: 256 SSD Screen: 15.6" Windows 10 genuine	141
3	Router	Any brand, VPN	47

4	Fingerprint scanner	Single fingerprint USB scanner	47
ID Card Template			
1	Card	Pre-printed card cr80 ISO ID1 Two side color Two side laminate Custom Hologram	300,000

3. TRAINING

#	Training Course	Description	Trainees number	Duration	Location
1	System using	System using TOT	15	15 Days	Tax HQ
2	System administration	System administration functions	5	15 Days	Tax HQ
3	Database	Basic database administration and design	3	5 Days	Tax HQ
3	Network Management	Tax network infrastructure	5	5 Days	Tax HQ
4	System using *	System using	282	5 Days	Branches

*Optional but recommended

4. SUPPORT

For one year

- a. Technical Support includes:
 1. Hardware
 2. Software
- b. Maintenance Includes:
 1. Hardware
 2. Software
- c. Software System update for 6 months

5. INSTALLATION

The installation should include:

1. Installing of HQ Datacenter devices
2. System Deployment
3. Install the Branches devices on site
4. VPN Configuration

6. SUBSCRIPTION FEES

1. Internet:
 - a. Provider: any
 - b. Bandwidth for HQ datacenter: 10 Mbps
 - c. Bandwidth for disaster recovery server: 5 Mbps
 - d. Bandwidth for Branches: 1 Mbps
 - e. Paid by: **General Tax Commission***¹
2. Cloud Hosting:
 - a. Provider: any.
 - b. Paid by: **General Tax Commission***¹
 - c. Specification: suite for application requirements
3. SMS:
 - a. Provider: any
 - b. Paid by: **General Tax Commission***¹
4. VPN:
 - a. Technology: hardware.
 - b. Payment type: one time.

*¹ Recommended

#	Part	Description
1	Software System	All includes in Part#1 according to RFP specifications
2	Hardware	Hardware – Branches-1 Hardware – ID Card Template -1
3	Training	Training -System using-4
4	Support	All includes in Part#4 according to RFP specifications
5	Installation	Branches' devices installation Training on system using (branches location)
6	Subscription fees	1,2,3 Paid by: General Tax Commission

Annex-1 (Extra fees will be Added) **recommended**

Appendix #1

Reports

تقرير يومي بالإصدار حسب الفروع الضريبية (الشركات)

التاريخ : / / الفرع الضريبي :

ت	الرقم الضريبي	اسم المكلف	النشاط	الموقف الضريبي

تقرير يومي بالمكفنين (طلبات التسجيل) حسب حالة كل طلب

التاريخ : / / الفرع الضريبي :

ت	الرقم الضريبي	اسم المكلف	النشاط	حالة الطلب

تقرير يومي احصائي باعداد الأرقام الضريبية الممنوحة حسب الفروع الضريبية

المجموع	شركات			افراد			الفرع الضريبي	ت
	طبع بطاقة	منح رقم ضريبي	عدد طلبات	طبع بطاقة	منح رقم ضريبي	عدد طلبات		
								1
								2
								3
								...
							
							المجموع	